## Parents - Who should I contact?



Please see below for a range of questions and who to contact.

| Example question  | Who do I go to?   |
|---|---|
| <ul><li>General queries</li><li>Concerned/worried about<br/>an issue</li></ul>                              | office@keslichfield.org.uk  They will pass on your question/concern to your child's Form tutor, Achievement leader and/or Student support depending on need.  |
| Subject related questions   | office@keslichfield.org.uk  They will pass on your question/concern to your child's teacher and/or the relevant Head of department.   |
| Safeguarding concern  | Telephone: 01543 255714  If you need to let us know about a safeguarding concern, please contact main reception and ask to speak to a member of our safeguarding team.  |
| <ul> <li>Questions or concerns that<br/>relate to special educational<br/>needs or disabilities.</li> </ul> | office@keslichfield.org.uk  They will pass on your question/concern to our SEND department.   |
| <ul> <li>Questions about anything<br/>extra-curricular</li> </ul>   | office@keslichfield.org.uk  They will pass on your question/concern to the relevant member of staff.  |
| <ul> <li>Questions about a school visit/trip</li> <li>Questions about Music tuition</li> </ul>              | edvisits@keslichfield.org.uk  Information is also available at:  http://www.keslichfield.org.uk/  |
| <ul> <li>Questions about term dates<br/>and upcoming events</li> </ul>                                      | http://www.keslichfield.org.uk/   |
| <ul> <li>Planned absence, e.g.</li> <li>Hospital appointment</li> </ul>                                     | attendance@keslichfield.org.uk  Information is available on planned absences and the required form is available to download at: <a href="http://www.keslichfield.org.uk/">http://www.keslichfield.org.uk/</a> |
| Absence/illness   | Text: 07860 034183 before 9am   |